

Weekly Plans and Notes (7-13 through 7-17)

- **Mowing:** This week our mowing crews started at Carter Trail and the Estates. Both crews worked up through the neighborhoods in their respective areas. We are onsite today (Friday) wrapping up the main entry and Sales Center/Model Homes. We edged beds this week.
 - **Next Week:** We will start Monday back on the homes, beginning at the Estates and Carter Trail. We will mow all the parkways and the Lodge, later in the week, once the homes are completed. We will edge all curbs/driveways/sidewalks next week.
 - **Fenced back yards:** You DO NOT have to leave your gate open for us to mow your back yard. As long as the gate is unlocked, we will instruct our crews to mow each fenced yard. If you do not want our crews to mow your fenced yard, please keep your gate locked. We have had some issues with the crews missing fenced back yards. We are sorry for the inconvenience and are working with them to make sure they don't skip over any accidentally.

- **Irrigation:**
 - We had a LARGE mainline break along the parkway, across from the Sales Center. That has now been repaired, but while turning it back on, found another break. A portion of the front system will remain off until this new leak can be repaired.
 - We got the Coffee Ridge system up and running now, so it is scheduled to run like the rest of the property.

 - If anything is running during the day, then that is our irrigation tech doing a system check. If a zone seems to run for more than an hour, there is probably an issue and please report that to us, via TownSq.

- **Rain Guage:** We installed a remote monitoring rain gauge last week at The Lodge. Last Sunday we recorded 1.86" of rainfall, but nothing since then.

Weekly Mow Plan

- Below is our tentative weekly mow rotation. This will change as the community continues to grow and we will update periodically. Crew 2 will see the most change.

Monday	Tuesday	Wednesday	Thursday	Friday
Carter Trail	Overton Way (east)	Clay Place	Coffee Ridge	Model Village/Entry
Carter Court	Tipton Pass	Franklin Springs	Davidson Walk	
Wilson Springs	Shelby Springs	Coffee Ridge	Del Webb (Parkway)	
Pickett Place	Clay Place	Humphreys Glen	Southern Springs Pkwy	
Clay Court	Lawrence Ridge	Bledsoe Court	Lodge	
Clay Place	Madison Lane	Del Webb Blvd		
Overton Way (east)	Grundy Walk	Davidson Walk		
Putnam Grove	Gibson Trail			
Marshall Springs	Franklin Springs			
Overton Way (west)	Fayette Court			
Knox Glen	Cannon Lane			
Loundon Hill	Grainger Springs			
Henderson Drive	Humphreys Glen			

Crew 1

Crew 2



Please use TownSq to submit questions and concerns regarding Landscape and Irrigation. Ross and Brian both get those requests and will respond appropriately.

Fire Ants:

We are spot treating for Fire Ants in the COS areas as needed, when we are notified of them. For Residents that want to treat themselves around the homes, the local Lowes/Home Depot can products that work well.

BagWorms:

BE ON THE LOOKOUT! These insects can cause a lot of damage very quickly to many evergreen species of trees and shrubs and they are currently active this time of year. Mainly plants like Juniper, Leyland Cypress, Arborvitae and others of similar types/varieties are the most affected. If you notice this on any plants, please let us know quickly so they can be treated.

Turf Weed Issue:

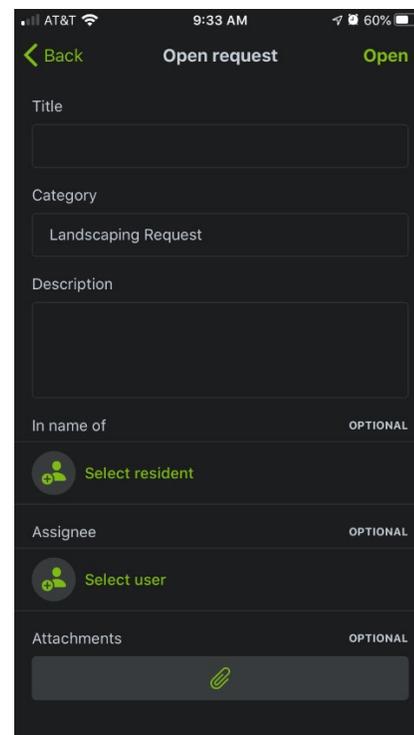
- We have seen a lot of grassy turf weeds lately, the main one of which is Dallisgrass. This is a perennial turf weed that is extremely hard to control and typically comes back each year. The normal treatments do not control Dallisgrass very well at all and typically a non-selective product like Round-Up is needed to kill the crown of each clump. We are working with TruGreen and our regional horticulture manager to come up with a solution for better control going into the late summer and Aeration/Overseeding timeframe.





How is BrightView using TownSq and what should residents expect from it?

- There are two main functions of TownSq that we will use to communication with residents.
 - **1: “News and Events”**: We will use this function to post updates and changes in our weekly services, should we have delays or have to veer off of our normal rotations. Anyone that has a TownSq account will be notified automatically each time we post something here in the “News and Events” section.
 - **2: “Requests”**: This is a one on one communication between a single resident and BrightView/Associa. Residents can use this function to direct questions to BrightView and Associa, and no other residents will see your personal “Requests”. We can reply back and forth about the question, and once resolved, close it out. All requests are saved in the system for review if there is ever a question about an old request.
 - We encourage all communication, questions and concerns to come through TownSq so we can track them and keep them organized.
 - Our goal is to answer each request within a 48hr period. Many will be sooner than that, just depending on the nature of the question/concern.
 - Please use the Landscaping Request category on the main “Requests” dropdown list, for all questions you have for BrightView.
 - Should you notice an Irrigation Leak in the common areas and it seems to be running for more than an hour, please submit a “Request” with **URGENT** in the title, so we know it’s something that needs immediate attention.
 - Ross and Brian (BrightView), both have the app downloaded on their phones, so anytime a “Request” is submitted, we instantly get an alert.



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