

### Weekly Plans and Notes (6-22 through 6-26)

- **Mowing:** This week our mowing crews started at Carter Trail and the Estates. Both crews worked up through the neighborhoods in their respective areas. We have had a pretty normal week, so they mowing stayed on track and all homes and COS were completed on Thursday afternoon. We edged curbs/driveways/sidewalks this week.
  - **Next Week:** We will start Monday back on the homes, beginning at the Estates and Carter Trail. We will mow all the parkways and the Lodge, later in the week, once the homes are completed. We will edge all planting beds next week.
  - **Mowing Height:** We have gotten questions about mowing height over the last few weeks. We always cut between 3.5" to 4". Lately we have been cutting on 3.5", but we will be raising the decks of the mowers to 4" starting next week, to help the fescue turf.
  
- **Pruning:** We continued pruning around the homes this week. We worked along Clay, completing all of Clay Place. Because Clay Place is such a long street, it took a little longer than we thought. Next week we will complete Shelby Springs, Franklin Springs and work through Coffee Ridge. We are also working to remove dead shrubs that we see in the Pocket Parks, as our pruning crew is working in the given areas.
  
- **Irrigation:**
  - **The Main Parkways are up and running now, along with the Lodge areas. We are working through the scheduling to develop the best pattern of run-times.**
  - You will start to see turf zones begin to run at night. If anything is running during the day, then that is our irrigation tech doing a system check. If a zones seems to run for more than an hour, there is probably an issue and please report that to us, via TownSq.

**Turf Applications:** TruGreen will be onsite starting Monday June 29<sup>th</sup> to begin the Round 3 application. This will be a Post-Emergent spray for weeds as well as a fertilizer. They will have all areas completed by the end of next week. They will be working around our mowing schedule, so its hard to predict where they will be each day. If you have a fenced yard, please keep the gate unlocked and your pets up as much as possible. We will try to put out more info each day on where TG will be each day.

### Weekly Mow Plan

- Below is our tentative weekly mow rotation. This will change as the community continues to grow and we will update periodically. Crew 2 will see the most change.

Monday	Tuesday	Wednesday	Thursday	Friday
Carter Trail	Overton Way (east)	Clay Place	Coffee Ridge	Model Village/Entry
Carter Court	Tipton Pass	Franklin Springs	Davidson Walk	
Wilson Springs	Shelby Springs	Coffee Ridge	Del Webb (Parkway)	
Pickett Place	Clay Place	Humphreys Glen	Southern Springs Pkwy	
Clay Court	Lawrence Ridge	Bledsoe Court	Lodge	
Clay Place	Madison Lane	Del Webb Blvd		
Overton Way (east)	Grundy Walk	Davidson Walk		
Putnam Grove	Gibson Trail			
Marshall Springs	Franklin Springs			
Overton Way (west)	Fayette Court			
Knox Glen	Cannon Lane			
Loundon Hill	Grainger Springs			
Henderson Drive	Humphreys Glen			

Crew 1

Crew 2



Please use TownSq to submit questions and concerns regarding Landscape and Irrigation. Ross and Brian both get those requests and will respond appropriately.

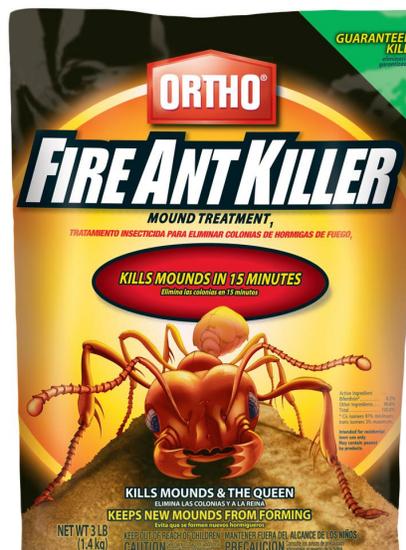
**Japanese Beetles:**

Many have asked about Japanese Beetles and how they can be controlled. At this point in the season, the best thing is to spray them with a liquid contact spray, which will kill them quickly. Below is an example of a product that will work well that can get bought at the local Lowes/Home Depot.



**Fire Ants:**

We are spot treating for Fire Ants in the COS areas as needed, when we are notified of them. For Residents that want to treat themselves around the homes, like the Japanese Beetle spray, the local Lowes/Home Depot can products that work well.

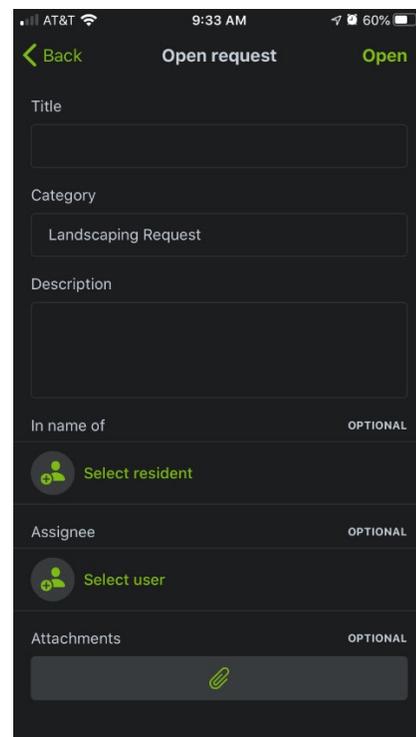
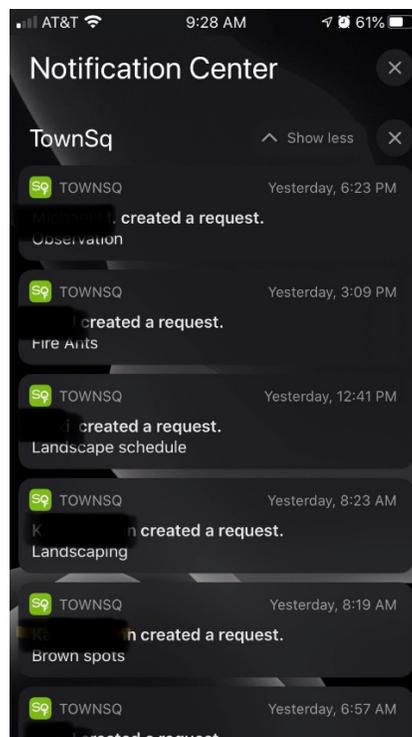


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How is BrightView using TownSq and what should residents expect from it?

- There are two main functions of TownSq that we will use to communication with residents.
  - **1: “News and Events”**: We will use this function to post updates and changes in our weekly services, should we have delays or have to veer off of our normal rotations. Anyone that has a TownSq account will be notified automatically each time we post something here in the “News and Events” section.
  - **2: “Requests”**: This is a one on one communication between a single resident and BrightView/Associa. Residents can use this function to direct questions to BrightView and Associa, and no other residents will see your personal “Requests”. We can reply back and forth about the question, and once resolved, close it out. All requests are saved in the system for review if there is ever a question about an old request.
    - We encourage all communication, questions and concerns to come through TownSq so we can track them and keep them organized.
    - Our goal is to answer each request within a 48hr period. Many will be sooner than that, just depending on the nature of the question/concern.
    - Please use the Landscaping Request category on the main “Requests” dropdown list, for all questions you have for BrightView.
    - Should you notice an Irrigation Leak in the common areas and it seems to be running for more than an hour, please submit a “Request” with **URGENT** in the title, so we know it’s something that needs immediate attention.
    - Ross and Brian (BrightView), both have the app downloaded on their phones, so anytime a “Request” is submitted, we instantly get an alert.



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